

Organisation:	The Mustard Tree supports the most at risk and marginalised people in our community. Our projects are borne out of local need to overcome challenges such as poverty, addiction, isolation, and loneliness. They are driven by local people through the partnerships we have built over the last 20 years. As a charity with a Christian ethos the projects we generate are inspired by our faith. Therefore, they are designed to serve all sections of our diverse community. We work to break down barriers, challenge stigma, and bring hope and opportunity to those who are too often overlooked.
Project:	Rahab - Supporting those who are sex working or at risk of sex working. Working with them to break free of the cycles of poverty, abuse and addiction.
Role:	Outreach Worker – Initially this is a 3 year contract
Hours:	21 hours a week (this will include out of hours working such as evening outreach)
Salary:	£29k FTE depending on experience
Key Tasks:	Provide tailored and holistic support for women facing complex challenges. Deliver street outreach and 121 support and create community around them that supports and empowers transformation in their lives.
Reports to:	Rahab programme manager

ROLE DESCRIPTION

Values and Vision

- To be able to clearly communicate and demonstrate the values, vision and ethos of the charity.
- Attend regular staff prayer.
- Lead prayer on our outreach, including with clients and volunteers.

Programme delivery

- Team lead our community outreach sessions, identifying and building relationship with the women who are sex working
- Develop personalised support plans and provide practical assistance, and emotional support to the women following trauma-informed principles.
- Accompany clients to appointments e.g. medical, housing.
- Support women through the homelessness process. Both into accommodation and supporting them to sustain it.
- Support women in the criminal justice system.
- Organise and attend drop ins
- Offer prayer where appropriate
- Foster an effective, collaborative and inclusive environment for our team of volunteers.
- Deliver training to volunteers and local partners

Risk Management and Compliance

- Complete holistic assessments and identify potential risks and obstacles to engagement. Proactively develop mitigation strategies to address these.
- Ensure compliance with the charities policies and legal requirements.
- Maintain accurate records and documentation in-line with GDPR requirements.

Monitoring and Reporting

- Keep accurate records
- Complete regular evaluations and progress tools to evidence impact

Partnership Building

- Work with local partners to create pathways and opportunities for our service users.

- Attend relevant multi-agency case working meetings.
- Build relationships with churches to grow support including volunteering and resourcing of the outreach
- Speak at local churches, organisations and community groups about Rahab

PERSONAL CHARACTERISTICS

The Rahab Outreach Worker should demonstrate the following values:

- **Integrity** - Trustworthy, honest and transparent in all areas. Ensures their behaviour is consistent with the ethos of The Mustard Tree
- **Compassion** - Practices empathy. Understands the needs of our service users and partners.
- **Innovation** - Demonstrates creativity and works strategically to develop practical solutions.
- **Professionalism** - An effective communicator. Uses time and resources intelligently and is responsive to varying and changing needs.
- **Inclusivity** - Celebrates diversity and works collaboratively.

EXPERIENCE & QUALIFICATIONS

Essential:

- Ability to communicate the values, vision and ethos of the charity.
- Experience of working with sex workers in either the voluntary, health or social care sector and understands the causes and effects of sex working.
- Proven ability to manage a caseload independently and collaboratively
- Experience assessing need and risk and a clear understanding of safeguarding and trauma-informed care.
- Experienced and confident praying with and for people.
- Can work flexible hours including some evenings
- Confident using Microsoft Office.

Desirable:

- Has a driving licence and access to a car which they are willing to use for work and to transport clients (expenses are payable)
- Relevant qualification in social care or health related field
- Experience of providing holistic support (integrating physical, emotional, spiritual and social dimensions)

Knowledge of local support services

- Experience of delivering training and/or public speaking

OCCUPATIONAL REQUIREMENT:

This post is restricted to women only to comply with a genuine occupational requirement under Schedule 9, Part 1 of the Equality Act 2010, due to the need to provide support services specifically for women who have experienced gender-based violence and/or trauma. Additionally, because this role involves leading Christian activities, the holder must have an active Christian faith as a genuine occupational requirement under Schedule 9, Part 2 of the Equality Act 2010.

FOR THIS ROLE YOU WILL NEED:

To have a DBS Enhanced Disclosure through The Mustard Tree, or a portable DBS.

Citizenship of the UK or Ireland, settled or pre-settled status under the EU settlement scheme or for non EEA Nationals, Indefinite Leave to Remain in the UK.

